

ONE CALL ANSWERS ALL YOUR QUESTIONS

The MetLife Dental Customer Service Line

1-800-275-4638

Please enter the employee social security number or employee ID number followed by the pound (#) sign

Employee and dependent eligibility will be verified and spoken to you

Don't Forget Fast Fax

Have your fax number on hand when you call and choose to get immediate print outs of:

- * Plan Benefit Summaries
- * Claims and Pre-Treatment Estimates
- * PDP Dentist Directories
- * Claim Forms

Hours of Operation

Our automated system is available 24 hours a day 7 days a week, to confirm eligibility, order claim forms or request dentist directories.

M-Th., 8 a.m. to 11 p.m., Friday, 8 a.m. to 8 p.m., Eastern time, to speak with a live Customer Service Consultant

* system updates periodically conducted during off-peak business hours.

Repeats an Instruction

* Returns you to the Main Menu

